



A brief Training Guide...

TRANSPORTATION CAPTAIN



A brief synopsis:

SAG (Support and GEAR) vehicles will be available on the course picking up riders in need of a break or repairs throughout the entire event. They will primarily receive their riders either by being flagged down, or by the rider calling the hotline number and requesting a pickup from a specific location. These SAG vehicles will begin at the start everyday, and move forward following the course staggering themselves along the entire occupied course. It is counterintuitive, but with so many SAG vehicles entering and exiting the water stops during the course of the day, along with riders constantly entering and exiting the water stops, it is logistically difficult to move riders in an orderly fashion; This is where the role of the TC comes into play.

The TC will be tasked with identifying and recording bib numbers of any rider that wishes a SAG forward on the course from their water stop. Please bring a pen and paper. The TC will then group these riders according to a variety of factors. Use your best judgement, but try to make decisions that make logistical sense. Riders may be grouped together by SAG destination, friends that wish to ride together, nature of SAG (i.e. overcome by weather vs. riders needing repair) or by capacity of the arriving SAG vehicle. The TC will assign riders to the next available SAG that comes to their water stop. Once assigned, the following information should be called in by radio: **Bib Number, Destination, SAG vehicle assigned to**. Generally speaking, SAG's will maintain forward progress on the course, however exceptions may be made for bike repairs, again, use your judgement. The TC will also be provided a small Click-Counter, an effort should be made to record the total number of riders that enter their water stop. This information helps the event coordinators keep track of event progress, it does not need to be reported, but may be requested by net control through out the day.

YES:

- Wear your provided safety vest, riders have been instructed to seek out the person wearing the vest
- Maintain a list of all riders bib numbers requesting SAG, destination, and SAG vehicle taking them. Call this information into net control as the SAG departs.
- Maintain a running count of all riders entering the water stop using your clicker. A count of riders exiting is not needed.
- Group riders in a logistical fashion for the SAG Drivers
- Maintain situational awareness, watch for suspicious persons, or vehicles, but also maintain a watch over riders entering the water stop. **If a rider appears to be having difficulty, call on the radio for a medic to check on them.**
- Report the arrival of Bike Repair to your water stop
- Maintain forward progress on the course, riders can be moved up by one or several water stops, or directly to the finish for the day
- Have Fun!

NO:

- Remember this is a charity event, but you're here to complete a task, be supportive and try to be accommodating to rider requests but some requests may need to be turned down.
- Needless chatter on the radio is not needed. If you haven't seen a SAG vehicle in a while, calling in to let us know you need one is ok. Calling in to repeatedly ask their ETA is not.
- Riders have been instructed once a request for SAG is made to remain in place, this holds true of your water stop. If your rider requests a SAG then leaves the water stop, remove them from your list. We will not dispatch SAG's for riders who "want to be picked up down the road as they pass by"